

The Raines Carpets Difference

With over 200 combined years of sales experience within our flooring consultants; Raines Carpets has continued to stay ahead of its competition by offering innovative and sustainable products and designs from around the globe to meet the demands of our clients.

Over the past 4 decades, “assuring our clients of our utmost attention at all times” has been our first priority. Over 90% of our domestic and commercial clientele have purchased from Raines Carpets more than twice. At Raines Carpets, we want you to be a customer for life.

Some examples of how we achieve this for all of our clients are the following.

- ✔ All clients receive a customer preparation booklet prior to the installation date. Raines Carpets was a pioneer in offering such a service.
- ✔ Raines Carpets will vacuum your newly installed carpet upon completion.
- ✔ Join and seam minimisation.
- ✔ Raines Carpets installers have over 225 combined years of installation experience and are all insured in order to provide you with peace of mind. Exceeding your expectations on the installation is what we strive for.
- ✔ All of our clients receive a complimentary bottle of Wooshkah Spot Remover to protect their investment.
- ✔ Raines Carpets only recommends Bridgestone Airstep rubber underlay. It is a clean sustainable resource, dust free, lint free and fibre free which is very important to the allergy-prone.
- ✔ Raines Carpets will install a product that meets all of your requirements.